Fishbone Diagram and 5 Whys Template

# Instructions

Brainstorm potential causes to a problem using the bullet points in the Fishbone categories below. Once you’ve identified several potential causes, go back through the list and ask “Why?” to drill down to the root cause. You should indent the list for each additional cause you identify until you’ve run out of causes or found a cause that is outside your control. The items that are indented the furthest are the root causes.

# Categories

**Tools and technology**

**Process**

**People**

**Materials**

**Environment**